

Training Newsletter July 2020

Welcome to FinCap's training newsletter for July 2020. Now we are past the shortest day we are all looking for more sun in our days. We hope you have all recovered from our lockdown period. Remember we would love to include more stories and contributions from you in our newsletters.

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Upcoming trainings

The Events Calendar hosts information on upcoming training events. The calendar can be found at www.tepapahou.co.nz/events.

If you are wanting to host a training session for your staff, either new staff (introductory training) or professional development for existing staff, please contact Nige at nige@fincap.org.nz

What's new

In Work clients Module 1

We have developed and released the first correspondence module to support in-work clients. It focuses on our clients who also are self-employed and run small businesses.

If you would like someone in your team to complete this module, please register them with Linley. This is a specialised and complex area and the module reflects that and is 71 pages long.

Supervision guidelines

We have reviewed Supervision and provisional period and created a variety of resources to serve your needs.

1. Supervision Module 1 that focuses on the processes of Supervision
2. Supervision Module 2 which focuses on embedding practice and reflective practice
3. Supervision guidelines – a resource with all the different information and components of Supervision

Please let Linley know if you would like any of your staff to pre-register for the modules.

Training about changes to laws about credit contracts

In the last two years FinCap and the sector engaged with the credit contracts reform process and there has been a number of changes that relate to our work.

Training will be provided on the CCCFA changes by the Commerce Commission. They will be delivered through a combination of face-to-face training and online from October to November.

Specific details about dates, times and venues will be in our August newsletter.

The training will be fully funded for Financial Mentors to attend. Mentors will have the benefit of receiving information directly from the regulator including its view of the law, what to do about the issues encountered and how mentors and the Commission can best work together.

The Commerce Commission will also be attending our regional hui with an overview of the law changes including the process since the select committee hearings and an update on the regulations.

Insolvency training webinars

FinCap and the Insolvency and Trustee Service would like to invite all Financial Mentors to our upcoming Zoom webinars on Post-Covid-19 Vulnerability, Hardship and Insolvency.

These presentations will be very different from the training we've facilitated for you in the past, as they are targeted to your region and rich in local data; showcasing specific facts, figures and case studies of each geographical area of New Zealand.

You'll also learn how government, community organisations, the banking sector, and the financial services industry have been collaborating to address the changing economic landscape of our country, aiming to mitigate COVID-19's negative effects on our financial and emotional wellbeing.

These webinars are co-hosted on an Enterprise Zoom platform. This gives the capacity to accommodate unlimited guests and go overtime, so please feel free to attend the one closest to you and share this invitation amongst your networks.

Topics

Post-COVID-19 stats about your region
The new face of hardship & vulnerability
Available support & options
The Debt Journey & Insolvency Process
Policy exemplified: Case studies
Q & A Session

Regions & Dates

Northland	Monday 27 th of July	10-11.30am
Auckland	Wednesday 29 th of July	11.15am-1.15pm
Waikato	Thursday 30 th of July	10-11.30am
Bay of Plenty	Friday 31 st of July	10-11.30am
Gisborne	Monday 3 rd of August	10-11.30am
Hawkes Bay	Tuesday 4 th of August	9-10.30am
Taranaki	Wednesday 5 th of August	10-11.30am
Whanganui & Manawatu	Friday 7 th of August	10-11.30am
Wellington	Monday 10 th of August	10-11.30am
Marlborough & Nelson-Tasman	Wednesday 12 th of August	10-11.30am
West Coast	Thursday 13 th of August	10-11.30am
Canterbury	Friday 14 th of August	10-11.30am
Otago	Monday 17 th of August	10-11.30am
Southland	Wednesday 19 th of August	10-11.30am

Where:

Click on this link to go to the Zoom videoconferencing software: <https://www.zoom.us/join>

Use this Meeting ID: 599 507 8112

Use this Password: 855442

RSVP by emailing: Frankie Favero engage@insolvency.govt.nz

Budgets

We get many requests from services for FinCap to pay for or subsidise training from other providers. We are aware of the comprehensive and quality trainings that are available that fit well with the development plans of your teams. While we would like to contribute and say “yes” to your requests, we simply do not have the budget.

MSD currently provides \$100 000 for training each year. This has stayed the same for the last 5 years. When FinCap was established the amount of services that budget needed to serve soared from 131 to 204. That means there is an average of \$490 per year for each service for all of their staff. To train a new Financial Mentor face to face costs at least \$810.

We work very hard to stretch the budget as far as possible. In the last quarter we trained 73 new Financial Mentors via distance at a cost of \$42000. We also have provided 5 subsidised or fully funded opportunities for PD training across the network. Sometimes we are able to secure additional funding for Strength base and MoneyMates training. 100% of the budget is used to deliver training to the sector.

Introducing Bella

We would like to welcome a new person to the training team, Bella Tioro. Belz will be taking over some of the administration work with the training so you are bound to get an email from her in the next few months. You can start sending your FMIC training request to her at bella@fincap.org.nz

Hi from Belz

I come from a whanau of three brothers and six sisters.

I have six children, eight grandchildren and 2 great grandchildren.

My working career began with 16 years in Local Government (Porirua City Council). I worked in various roles from receptionist to PA assistant.

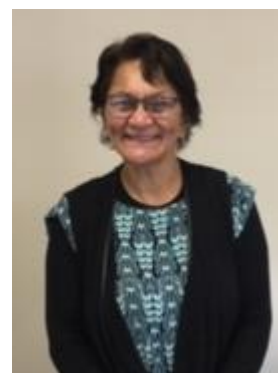
Always passionate about helping people I changed my career path and moved into a role as Work Based Training Tutor whereby, I gained my National Certificate in Adult Education Level 5.

Moving forward, I then began a role working for New Zealand’s largest rail transport operator, KiwiRail as a Systems Trainer, Maximo.

Completing the Maximo training I then led the delivery of iPad training into the infrastructure and engineering business units.

Hobbies: Playing Snooker / Pool and spending quality time with whānau.

I really looking forward to starting my role as Training Administrator and excited about meeting everyone 😊



Congratulations

Congratulations to Tania Huata from Budget First, who is our third person to complete the Diploma in Health and Wellbeing Level 5.

Tania kindly thanked FinCap for the opportunity to study the diploma. She also thanked Kristal, her Co-ordinator who supported her all the way through; Fiona Wallace, her Assessor from Careerforce whose constructive feedback, encouragement and guidance assisted her in completing the diploma in a timely manner. Great work Tania.

Our congratulations also to all those who have completed the correspondence courses over the last two months. 341 people registered, 101 completed so far.

If you haven't sent your paperwork back to Linley please do so by the end of September.

Here is a photo of a celebration ceremony for Budgeting Services North Canterbury Inc in Rangiora. Congratulations to the team.



If you would like to register for training opportunities, please talk to your manager so they can send us an email to register you.

Training opportunity for personal finances

Te Wānanga o Aotearoa has contacted us with an opportunity for training in personal finances. Level 3 Certificate in Personal Financial Capability and Financial Services.

The Certificate in [Money Management](#) is designed for all New Zealanders. The aim of the Certificate in Money Management is to give the skills needed to confidently manage money and improve financial position. It's about helping people make decisions that allow them to reach their financial goals in life, whatever those may be. It maybe a course that clients may wish to take and is fully funded.

To find out more information they could attend one of the Zoom enrolment & information sessions. They can be contacted at: www.twoa.ac.nz/info-moneymanagement